

FREEDOM OF INFORMATION REQUEST
RF23-285

Request:

I would like this information to be shared across a 5-year period, up until 31st March 2023. If it is not possible to retrieve the data in this exact format, then please share what is available.

1. How many letters were sent via post
2. How many appointment and appointment reminder letters sent via post
3. How many changes of appointment letters sent via post
4. How much is spent on post for change of appointment letters?
5. How many pre-admission and pre-arrival letters sent via post
6. How much is spent post for pre-admission and pre-arrival letters?
7. How many pages are in the average letter sent via post
8. How much is the total printing costs of letters sent via post
9. How much is the total stamp / franking costs of letters sent via post
10. How much is spent on post in total

Response:

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested.

1. Approximately 6000 per week
2. Information not held. We do not separate by type
3. Information not held. We do not separate by type
4. Information not held. We do not separate by type
5. Information not held. We do not separate by type
6. Information not held. We do not separate by type
7. Two
8. Information not held. We do not separate by letters posted and those given by hand
9. Information not held. We do not separate from parcels etc
10. On average around £800K but this will include more than just letters

(DATE OF RESPONSE: 19 MAY 2023)

