

FREEDOM OF INFORMATION REQUEST

RF23-385

Request:

1. For the last 5 years on average per year, how much has the Trust paid out in compensation claims in relation to falls?
2. For the last 5 years please provide the number of patients that absconded from wards and which wards these were.
(absconded – a inpatient that has left a ward without informing a staff member, making them a missing person)
3. In the last 5 years on average per year, how much has the Trust paid out in compensation claims in relation to absconds from a ward?
4. Does the Trust have a Falls Group that meet to discuss fall reduction strategies for inpatients? If yes, how often do they meet?
5. Can you please identify the Lead Nurse in overall charge of the Falls Group?
6. Please can you provide contact details for the Staff Member in the public domain identified in question 5?
(the staff member or members in the public domain representing the Falls Group and Trust. As this person is within the public domain, their NHS email address and contact details should be able to be shared with out breaching the Data Protection Act 2018 and GDPR guidelines.)
7. Does the Trust currently use any Falls Management Equipment? Such as, sensor pads (chair, bed or floor) with alarm monitors, inferred sensors etc
8. Could you please identify the company that supplied the equipment and the product supplied?
9. Is there a contract in place from a company that has supplied the Trust with falls equipment?
10. If yes, what company and when does this come to an end or is up for renewal?
11. Can you out line the procurement procedure for a company providing a free demonstration of Falls Equipment?

Response:

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested.

1. £0. The Trust does not pay compensation for these types of claims, they are paid by NHS Resolution with no contribution excess. Please redirect to NHS Resolutions via <https://resolution.nhs.uk/freedom-of-information/>

Please note that we do not keep specific information on ‘falls’ as any claim would be classed a ‘failure/delay in treatment’



2. Please see attached spreadsheet named 'RF23-385 Question 2'
3. £0. The Trust does not pay compensation for these types of claims, they are paid by NHS Resolution with no contribution excess. Please redirect to NHS Resolutions via <https://resolution.nhs.uk/freedom-of-information/>

Please note that we do not keep information on 'absconds' as any claim would be classed a 'failure/delay in treatment'

4. Yes, the Falls Steering Group meets monthly.
5. Kristen Bull, Lead Nurse Specialist for Falls
6. kristenbull@nhs.net contactable via the switchboard on 01227 766877

Please note that disclosure of this contact email address and phone number does not constitute an opt-in by individual staff to receive marketing emails promoting the goods or services of any company

7. Yes
8. Montcalm International Ltd: OOKF Ook snow falls prevention low bed with built in exit alarms and class 3 scales

Montcalm International Ltd: OOKALL Ook snow low profiling bariatric scale bed (not 100% sure this comes under falls management however it is a low bed) purchased via NHS SC catalogue.

Sensor Care: falls monitor chair plates and bed plates

9. There are no contracts in place. The purchases for the beds have been made against the NHS SC framework or via their catalogue and maintenance for the beds and sensor equipment is completed in house.
10. No contract as above
11. This is usually instigated by the end user or the need for replacement equipment (new standard).

If this is requested by the end user then there is an internal form to be completed which completes a workflow of approval through the Care Group, Procurement and the Medical Devices Group. The demo is then managed by the Change Team. Representatives need to register on the MIA system to arrange an appointment if coming on site.

If this is instigated by the need for a new standard the demo would be arranged usually off the back of a competitive process run by the contracting team and managed by the Change Team

Please see the attached PDF named 'Equipment Demos and Trails Process Map'

(DATE OF RESPONSE: JULY 2023)

