

FREEDOM OF INFORMATION REQUEST

RF23-435

Request:

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

- A. Enterprise Resource Planning Software Solution (ERP):
 - B. Primary Customer Relationship Management Solution (CRM):
For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.
 - C. Primary Human Resources (HR) and Payroll Software Solution:
For example, iTrent, ResourceLink, HealthRoster; software of this nature.
 - D. The organisation's primary corporate Finance Software Solution:
For example, Agresso, Integra, Sapphire Systems; software of this nature.
1. Name of Supplier: Can you please provide me with the software provider for each contract?
 2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
 3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.
- Please also list the software modules included in these contracts.
4. Number of Users/Licenses: What is the total number of user/licenses for this contract?
 5. Annual Spend: What is the annual average spend for each contract?
 6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
 7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
 8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
 9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.



10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Response:

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested.

A. Enterprise Resource Planning Software Solution (ERP):

The Trust does not use an ERP system

B. Primary Customer Relationship Management Solution (CRM):

The Trust does not use a CRM system

C. Primary Human Resources (HR) and Payroll Software Solution:

HR/Payroll

1. We use the national Electronic Health Record (ESR) system as our primary HR system and to run our Payroll. The supplier who currently support the system nationally is IBM. The system is a nationally (NHS) owned and maintained system and the contract is managed on behalf of the whole NHS centrally (<https://www.electronicstaffrecord.nhs.uk/home/>).

2. NHS Electronic Health Record <https://www.electronicstaffrecord.nhs.uk/home/>

3. We do not have a contract with the supplier, as described above this is an NHS national system that we are provided access to use as an NHS organisation.

4. Not applicable (N/A) (see answer 1 above).

5. None this system is provided to us as an NHS organisation as detailed above.

6. N/A (see answer 1 above)

7. N/A (see answer 1 above)

8. N/A (see answer 1 above)

9. N/A (see answer 1 above)

10. N/A (see answer 1 above)



E-Rostering Contract

1. Softcat Ltd.
2. Healthroster Optima, Allocate Insight, Ejobplan, MedicOnDuty, Activity Manager.
3. This contract is for the provision of E-Rostering and E-job planning and includes upgrades, maintenance and support.
4. 12,030
5. £277,929
6. 5 years.
7. 31/03/2020.
8. 30/03/2025.
9. Estimated review: 03/2024.
10. Procurement corporate category manager, ekh-tr.procurement@nhs.net 01233 633331

D. The organisation's primary corporate Finance Software Solution:

1. Unit4 Business Software Ltd
2. Business World Financials
3. The contract with Unit4 includes UK Product support, Application support and bespoke support for products which have been specifically written for us. The contract includes upgrades.

Please also list the software modules included in these contracts.

Bespoke support
Software support & Maintenance
Modules covered:
General Ledger
Accounts Payable
Accounts Receivable
Fixed Assets
Bank Reconciliation
Batch Input
Logistics
Purchasing
Sales Orders
Inventory Management

Planner

4. Unlimited user site licence
5. 2023/2024 renewal £82,167 plus VAT (£98,600 including VAT)
6. Renewed on an annual basis.
7. April 2020
8. 31/03/2024
9. Contract is reviewed and renewed annually on 1st April
10. Financial Systems Manager Tel: 01227 866368

With regard to your request for email addresses, EKHUFT decline to provide this information. Email addresses are personal data for the purpose of data protection law and disclosure of employees' email accounts can lead to unwanted and unwarranted marketing messages reducing employees' ability to be as productive as they would wish. We believe this to be in line with Sections 40 (2) and 40 (3A) (a) of the Freedom of Information Act 2000.

(DATE OF RESPONSE: 21 JULY 2023)

