

FREEDOM OF INFORMATION REQUEST

RF23-476

Request:

1. Technology-enabled virtual wards remote monitoring services contract(s):
 - a. Is there a single remote monitoring services provider across all East Kent Hospitals University NHS Foundation Trust technology-enabled virtual wards, or are there multiple providers?
 - b. Who is/are the contracted remote monitoring services provider(s) for technology-enabled virtual wards?
 - c. Does the contract(s) cover only licenses or telehealth equipment/kit, logistics services, etc, if so, which ones are included?
 - d. What is a contract(s) Value (£)?
 - e. What is the contract(s) Start Date?
 - f. What is the contract(s) Length (in months, years, please specify the term)?
 - g. Who is the contracting authority?
 - h. Procurement type (e.g., direct award via CCS framework, call-off from a dynamic purchasing system, open procedure, etc.)?
2. If there is no contract(s) in place, but technology-enabled virtual wards remote monitoring services are/were provided as a pilot programme, please provide the information:
 - a. Is/was this pilot funded through the Hampshire and the Kent and Medway ICB, or is/was the funding allocated directly to East Kent Hospitals University NHS Foundation Trust, or any collaboratives, if so, which one?
 - b. Who is/was the selected remote monitoring services provided for this pilot?
 - c. What is/was the pilot Value (£)?
 - d. What is/was the pilot Start Date?
 - e. What is/was the pilot Length (in months, years, please specify the term)?
3. If there is a technology-enabled virtual ward remote monitoring service contract(s), but exemptions in FOIA protect the information due to the organisation entering a contract with a third-party contractor with confidentiality clauses (or on an expressly confidential basis). In that case, this shouldn't prevent disclosure under transparency obligations, for example, to publish spend data, so please provide the following information:
 - a. What is the Value (£) spent on remote monitoring for virtual wards?
 - b. What is the spent term monthly, quarterly, or annual?

Definitions:

Virtual ward technology-enabled offers the management of patients via a digital platform to optimise the care of patients, support communication and enable the effective management of a patient's condition. Patients may measure agreed vital signs where relevant and enter data into an app or website.

Telehealth equipment/kit includes smart devices, digital platforms, apps, and devices designed to help remotely monitor people who live at home.

Response:

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested.

1.
 - a. Single remote monitoring service provider
 - b. Doccla
 - c. All is included
 - d. £777,757.57
 - e. 01/01/2023
 - f. Two years and six months
 - g. East Kent Hospitals University NHS Foundation Trust
 - h. Framework competition
2.
 - a. N/A
 - b. N/A
 - c. N/A
 - d. N/A
 - e. N/A
3.
 - a. N/A
 - b. N/A

(DATE OF RESPONSE: 15 AUGUST 2023)

