

FREEDOM OF INFORMATION REQUEST

RF23-543

Request:

Please provide information regarding the following systems:

1. Document Management
2. ePOA
3. EPR:
4. Finance
5. Finance BI and analytics system
6. HR
7. Maternity
8. Pathology PACS
9. Payroll
10. Population health management
11. Procurement Software
12. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name -
- c) System name -
- d) Date installed -
- e) Contract expiration -
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework -
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

System definitions:

Document Management: Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

ePOA: ePOA, short for Electronic Pre-Operative Assessment, is a digital tool that streamlines the pre-surgery assessment process, replacing traditionally paper-based administrative tasks with electronic data collection for efficiency. Some suppliers include, AireLogic, Definition Health, OpenMedical.

EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.



Finance: This is a financial management and accounting solution used alongside HR software. Suppliers here include Unit4.

Finance BI and analytics system: Tools used for transforming and analysing financial and related data sets.

Maternity: It is the specialist maternity system in use for maternity care.

Pathology PACS: Software for digital storage and management of pathology images, like tissue samples and slides, to aid healthcare analysis and to enhance efficiency and accuracy of pathological examinations.

Population health management: Population health management platforms cover the set of IT capabilities and related services that enable provider organizations to manage populations of patients and achieve the specific quality, cost and experience goals.

Procurement Software: Procurement software is a business software that allows enterprises to automate their entire source-to-pay cycle. Right from analysing and managing spends to contract management and making invoice payments.

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Response:

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested.

1.
 - a) System type: **Document Management**
 - b) Supplier name: **Civica**
 - c) System name: **CITO**
 - d) Date installed: **2021**
 - e) Contract expiration: **31 March 2027**
 - f) Is this contract annually renewed? **No**
 - g) Do you currently have plans to replace this system? **No**
 - h) Procurement framework **ESPO**
 - i) Other systems it integrates with? **EPR and TIE**
 - j) Total value of contract (£) **£364,282**
 - k) Notes - e.g. we are currently out to tender

2.
 - a) System type: **ePOA**
 - b) Supplier name: **Aletra**
 - c) System name: **iPro**
 - d) Date installed: **March 2022**
 - e) Contract expiration: **April 2026**
 - f) Is this contract annually renewed? **No**



- g) Do you currently have plans to replace this system? **No**
- h) Procurement framework: **QE**
- i) Other systems it integrates with? **EMR and other systems via our TIE**
- j) Total value of contract (£) **£930,207.90**
- k) Notes - e.g. we are currently out to tender:

- 3.
- a) System type: **EPR**
 - b) Supplier name: **Aletra**
 - c) System name: **Sunrise**
 - d) Date installed: **2016**
 - e) Contract expiration: **December 2026**
 - f) Is this contract annually renewed? **No**
 - g) Do you currently have plans to replace this system? **No**
 - h) Procurement framework **N/A**
 - i) Other systems it integrates with? **We integrate with our TIE and then onward to other systems – our aim is to have all data available in our EMR.**
 - j) Total value of contract (£) **£9,814,897**
 - k) Notes - e.g. we are currently out to tender

- 4.
- a) System type: **Finance**
 - b) Supplier name: **Managed service with East Kent Finance Consortium**

- 5.
- a) System type: **Finance BI and analytics system**
 - b) Supplier name **Managed service with East Kent Finance Consortium**

- 6.
- a) System type: **HR**
 - b) Supplier name: **Civica**
 - c) System name: **TRAC**
 - d) Date installed: **2018**
 - e) Contract expiration: **May 2024**
 - f) Is this contract annually renewed? **Yes**
 - g) Do you currently have plans to replace this system? **No**
 - h) Procurement framework: **Gcloud**
 - i) Other systems it integrates with? **ESR**
 - j) Total value of contract (£) **£16,212**
 - k) Notes - e.g. we are currently out to tender **N/A**

- a) System type: **HR (Occupational Health)**
- b) Supplier name: **Civica**
- c) System name: **eOPAS**
- d) Date installed: **2011**
- e) Contract expiration: **09/10/2023**
- f) Is this contract annually renewed? **Yes**
- g) Do you currently have plans to replace this system? **No**



h) Procurement framework **Currently purchased via STW but currently exploring move to G-Cloud 13 Framework with Procurement.**

i) Other systems it integrates with? **ESR, Cito and Microsoft Office (Specifically Word/Excel) for the generation of reports and letters.**

j) Total value of contract (£) **£43,558.54 (including VAT) annually.**

k) Notes **None**

a) System type: **HR (Health Roster: e-rostering system)**

b) Supplier name: **Allocate (RL Datix Company)**

c) System name: **HealthRoster (name will be changing to Allocate Optima)**

d) Date installed: **2009**

e) Contract expiration: **March 2025**

f) Is this contract annually renewed? **No**

g) Do you currently have plans to replace this system? **No**

h) Procurement framework. **Health Trust Europe**

i) Other systems it integrates with? **ESR and Our Bank NHSP System**

j) Total value of contract (£) **£1,358,184**

k) Notes **None**

a) System type: **HR (E-expenses Sysytem)**

b) Supplier name: **Giltbyte**

c) System name: **Easy Expenses**

d) Date installed: **2018**

e) Contract expiration: **Yearly rolling contract**

f) Is this contract annually renewed? **Yes**

g) Do you currently have plans to replace this system? **No**

h) Procurement framework **N/A**

i) Other systems it integrates with? **ESR**

j) Total value of contract (£) **£0**

k) Notes **None**

7.

a) System type: **Maternity**

b) Supplier name: **Wellbeing Software**

c) System name: **Euroking E3**

d) Date installed: **February 2016**

e) Contract expiration: **January 2026**

f) Is this contract annually renewed? **No**

g) Do you currently have plans to replace this system? **No**

h) Procurement framework **OJEU**

i) Other systems it integrates with? **None**

j) Total value of contract (£) **£1,195,278**

k) Notes - e.g. we are currently out to tender

8.

a) System type: **Pathology**

b) Supplier name: **Clinisys is new system (not yet live)**

c) System name: **Pathology Manager**



- d) Date installed: **In progress**
- e) Contract expiration: **10 years after go live**
- f) Is this contract annually renewed? **N/A**
- g) Do you currently have plans to replace this system? **No**
- h) Procurement framework **QE facilities**
- i) Other systems it integrates with? **EPR and TIE**
- j) Total value of contract (£) **£11,862,222**
- k) Notes - e.g. we are currently out to tender

- 9.
- a) System type: **Payroll**
 - b) Supplier name: **National system – see NHS England**

- a) System type: **HR and Payroll System**
- b) Supplier name: **ESR**
- c) System name: **ESR**
- d) Date installed: **April 2008**
- e) Contract expiration: **30/09/2024**
- f) Is this contract annually renewed? **No**
- g) Do you currently have plans to replace this system? **No**
- h) Procurement framework **N/A**
- i) Other systems it integrates with? **OPAS, HealthRoster, TRAC, Active Directory**
- j) Total value of contract (£) **Please redirect to NHS England**
- k) Notes: **The NHS electronic staff record (ESR) provides payroll and HR services to NHS organisations in England and Wales, making payments every month to over 1.8 million NHS employees. The current service is provided by IBM under a contract with the NHS Business Services Authority (NHSBSA). The ESR solution is built on the Oracle e-Business Suite platform (eBS)**

- 10.
- a) System type: **Population health management**
 - b) Supplier name **N/A**

- 11.
- a) System type: **Procurement Software**
 - b) Supplier name: **Unit4 Business Software Ltd**
 - c) System name: **Unit4 ERP**
 - d) Date installed: **June 2001**
 - e) Contract expiration: **March 2024**
 - f) Is this contract annually renewed? **Yes**
 - g) Do you currently have plans to replace this system? **No**
 - h) Procurement framework **STW**
 - i) Other systems it integrates with? **Non-interfaces only**
 - j) Total value of contract (£) **£1,477,324.11**
 - k) Notes - e.g. we are currently out to tender



12.

- a) System type: **Voice Recognition**
- b) Supplier name: **Nuance Communications Ireland Ltd**
- c) System name: **Winscribe Text and Dragon**
- d) Date installed: **January 2019**
- e) Contract expiration: **Currently January 2024**
-) Is this contract annually renewed? **Yes**
- g) Do you currently have plans to replace this system? **Under review**
- h) Procurement framework **NHS Commercial Solutions**
- i) Other systems it integrates with? **EPR and Portal**
- j) Total value of contract (£) **£559,042**
- k) Notes - e.g. we are currently out to tender **Under review**

(DATE OF RESPONSE: 02 NOVEMBER 2023)

