

## FREEDOM OF INFORMATION REQUEST RF23-732

## Request:

- 1. What is the annual cost for your Trusts Integration Engine (TIE) environment support contract, does it cover out of hours support, who is the supplier and when does the contract end?
- 2. What solution(s) do you use to manage / improve data quality and what is the scope, e.g., is clinical data included?
- 3. How do you manage care planning (e.g. ReSPECT) across multiple providers and teams, e.g. Acute, mental health, social care?
- 4. What are your plans around creating your system level data/integration strategy?
- 5. Please provide the email address of your main point of contact to discuss the above.

## Response:

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested.

- 1. £34,447.37 for EKHUFT. This is supplied by Ennovation and covers out of hours support. The contract end date is May 2024.
- 2. The clinical applications, Integration engine and reporting tools. Yes, Clinical is included.
- 3. ReSPECT is managed via the Kent and Medway Care Record
- 4. Information not held
- 5. Mark Williams (Director of IT)

With regards to your request for email addresses, EKHUFT decline to provide this information. Email addresses are personal data for the purpose of data protection law and disclosure of employees' email accounts can lead to unwanted and unwarranted marketing messages reducing employees' ability to be as productive as they would wish. We believe this to be in line with Sections 40 (2) and 40 (3A) (a) of the Freedom of Information Act 2000.

## (DATE OF RESPONSE: 03 JANAUARY 2024)