

## FREEDOM OF INFORMATION REQUEST

RF23-755

**Request:**

*(please provide this information for the last five years broken down by financial years 2018/19, 2019/20, 2020/21, 2021/22, 2022/23 and up to Q1. 2023/24)*

1. How many patients that have registered in the Accident and Emergency department have left/discharged themselves before being seen by a medical professional for treatment, transfer or discharge?
2. Of those patients, how many left before receiving an initial assessment?
3. Of those patients, how many left after receiving an initial assessment but before seeing a medical professional to determine whether they will need treatment, transfer or discharge?
4. On average, how long was a patient waiting to be seen *(for either triage or treatment)* before leaving/discharging themselves from A+E?
5. What was the longest time a patient was waiting to be seen *(for either triage or treatment)* before leaving/discharging themselves from A+E?

**Response:**

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested.

1.

<b>Year</b>	<b>Number of patients</b>
2018/19	3505
2019/20	4639
2020/21	1856
2021/22	6980
2022/23	4907
2023/2024 (Quarter 1)	825

2.

<b>Year</b>	<b>Number of patients</b>
2018/19	1370
2019/20	1489
2020/21	564
2021/22	2081
2022/23	583
2023/2024 Quarter 1	47

3.

<b>Year</b>	<b>Number of patients</b>
2018/19	2135
2019/20	3150
2020/21	1292
2021/22	4899
2022/23	4324
2023/2024 Quarter 1	778

4.

<b>Year</b>	<b>Time (hours/minutes/seconds)</b>
2018/19	01:27:02
2019/20	01:40:46
2020/21	01:44:05
2021/22	02:17:39
2022/23	03:45:26
2023/2024 Quarter 1	03:19:13

5.

<b>Year</b>	<b>Time (hours/minutes/seconds)</b>
2018/19	17:21:00
2019/20	25:05:00
2020/21	21:11:00
2021/22	47:10:00
2022/23	78:07:00
2023/2024 Quarter 1	35:21:00

**(DATE OF RESPONSE: 15 DECEMBER 2023)**