

FREEDOM OF INFORMATION REQUEST

RF24-005

Request:

1. Are the following entitled to free parking at your hospital(s) car parks? (Y or N)
 - a. disabled people
 - b. frequent outpatient attenders
 - c. parents of sick children staying overnight
 - d. staff working night shifts
2. Are the following entitled to free parking at your hospital(s) car parks? (Y or N)
 - a. visitors with relatives who are gravely ill
 - b. visitors to relatives who have an extended stay in hospital
 - c. carers of people in the above groups
3. Are the following entitled to reduced charge parking at your Trust hospital(s) car parks? (Y or N)
 - a. disabled people
 - b. frequent outpatient attenders
 - c. parents of sick children staying overnight
 - d. staff working night shifts
4. Are the following are entitled to reduced charge parking at your Trust hospital(s) car parks? (Y or N)
 - a. visitors with relatives who are gravely ill
 - b. visitors to relatives who have an extended stay in hospital
 - c. carers of people in the above groups
5. What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list
6. Are any of the groups above required to pay in advance and then claim them money back for free parking or reduced charge parking at your hospital(s)? Please list
7. Who manages your hospital(s) car parks?
8. How many parking charge notices have been issued at the Trust hospital(s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12-month period)?
9. How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12-month period)
10. How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12-month period)?

Response:

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested.

1.
 - a. Yes
 - b. Yes
 - c. Yes
 - d. Yes
2.
 - a. No
 - b. No
 - c. No
3.
 - a. N/A as free
 - b. N/A as free
 - c. N/A as free
 - d. N/A as free
4.
 - a. Yes (via weekly season ticket)
 - b. Yes (via weekly season ticket)
 - c. Yes (via weekly season ticket)
5. Weekly season ticket costing £12 for unlimited use over a seven-day period
6. No
7. 2gether Support Solutions Ltd
8. 1505 PCNs were issued between 01 January 2023 and 31 December 2023
9. 307 appeals have been logged from 01 April 2023 to 31 December 2023 (there is no record of appeals logged prior to April due to a different system being in place)
10. Of the 307 appeals received: 258 were approved, 35 were declined and 14 remain outstanding.

(DATE OF RESPONSE: 10 JANUARY 2024)

