FREEDOM OF INFORMATION REQUEST

RF24-145

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested. Please see the responses in bold below.

Please provide the names of the below IT systems utilised by the trust where applicable;

Referral Management	Please detail the system utilised by the Trust
Patient wait-list record/ management system/ information system	**Altera PAS, BI Tools**
Out-patient Clinic Scheduler System	**Altera PAS, BI Tools**
Pre-anesthetic Check Scheduler System	**Theatreman / Sunrise EPR**
Operation Theater Scheduler System	**Theatreman / Sunrise EPR**
Telephony/ IVR/ EPABX system	**Cisco/ARC**
Out-patient queuing/ management system	**Cisco/ARC**
SMS/ Email notification system	**NHSMail/In-House**
Referral Management system	**NHSE ERS/Wasp RMS**
Radiology Department	
Patient wait-list record/ management system/ information system	**Sectra PACS/Soltion RIS/Sunrise EPR/Aletra PAS**
Out-patient procedure Scheduler System	**Sectra PACS/Soltion RIS/Sunrise EPR/Aletra PAS**
Pre-anesthetic work-up Scheduler System	**Sectra PACS/Soltion RIS/Sunrise EPR/Aletra PAS**
In-patient procedure Scheduler System	**Sectra PACS/Soltion RIS/Sunrise EPR/Aletra PAS**
Referral Management system	**NHSE ERS/Wasp RMS**
Telephony/ IVR/ EPABX system	**Cisco/ARC**
Out-patient queuing/ management system	**Altera PAS, BI Tools**
SMS/ Email notification system	**NHSMail/In-House/HCC**
Blood tests / Phlebotomy (Laboratory)	
Patient wait-list record/ management system/ information system	**Apex, Altera PAS, Altera EPR**
Out-patient procedure Scheduler System	**Altera PAS, BI Tools**
Pre-anesthetic work-up Scheduler System	**Apex, Altera PAS, BI Tools**
In-patient procedure Scheduler System	**Apex, Altera PAS, BI Tools**
Referral Management system	**NHSE ERS/Wasp RMS**
Telephony/ IVR/ EPABX system	**Cisco/ARC**
Out-patient queuing/ management system	**Cisco/ARC**
SMS/ Email notification system	**NHSMail/In-House**
Other Diagnostics (Endoscopy, etc.)	
Patient wait-list record/ management system/ information system	**Altera PAS, BI Tools**
Out-patient procedure Scheduler System	**Altera PAS, BI Tools**
Pre-anesthetic work-up Scheduler System	**Altera PAS, BI Tools**
In-patient procedure Scheduler System	**Altera PAS, BI Tools**
Referral Management system	**NHSE ERS/Wasp RMS**
Telephony/ IVR/ EPABX system	**Cisco/ARC**
Out-patient queuing/ management system	**Altera PAS, BI Tools**
SMS/ Email notification system	**NHSMail/In-House**

Nursing Services	
Referral Management system	**NHSE ERS/Wasp RMS**
Patient wait-list record/ management system/ information system	**Altera PAS, BI Tools**
Out-patient procedure Scheduler System	**Altera PAS, BI Tools**
Pre-anesthetic work-up Scheduler System	**Altera PAS, BI Tools**
In-patient procedure Scheduler System	**Altera PAS, BI Tools**
Telephony/ IVR/ EPABX system	**Cisco/ARC**
Out-patient queuing/ management system	**Altera PAS, BI Tools**
SMS/ Email notification system	**NHSMail/In-House**

(DATE OF RESPONSE: 21 FEBRUARY 2024)