

FREEDOM OF INFORMATION REQUEST

RF24-155

Request:

Is there any prioritisation applied to the clearing of the outstanding complaints? For example, in date order, by harm caused, by department?

Response:

We can confirm East Kent Hospitals University NHS Foundation Trust (EKHUFT) holds the information you have requested.

The complaint responses are prioritised by the date order in which they are due out.

(DATE OF RESPONSE: 27 FEBRUARY 2024)